

# Triton & Endless Design Wedding Bands

## Triton FOREVER FIT Limited Warranty:

“Forever Fit” limited, lifetime size exchange program on all men’s wedding bands. Exchange your ring for the exact style in a different size. If your ring style is unavailable, we will exchange for a similar style and value.

Alterations made to any ring not performed by Romans Jewelry will automatically void the warranty. Romans Jewelry will not be responsible for the intrinsic or sentimental value of any ring.

Below are the applicable fees associated with the FOREVER FIT Limited Warranty™ size exchange program. Size exchange return period from invoice date.

- All wedding bands (30 days) No exchange fee. Shipping and handling (plus personalization fee if applicable) will be charged.
- Wedding band without stone (after 30 days) . \$39.95 exchange fee (plus personalization fee if applicable) will be charged.
- Wedding bands with diamonds and gemstones included (after 30 days) \$59.95 exchange fee (plus personalization fee if applicable) will be charged.

## Triton Return Policy:

Non-Customized Jewelry - 30-day return policy at no cost for all non-customized jewelry products.

Customized Jewelry - Customized product within 30 days for a 20% restocking fee. Customized products cannot be returned after 30 days. Applicable fee schedule listed below.

Non-customized jewelry product ( 30 days) No fee. Credit for product only: not shipping or handling.

Non-customized jewelry product ( after 30 days) 20% restocking fee on product only; not shipping or handling.

Customized or personalized jewelry product ( 30 days) 20% restocking fee on product only; not shipping or handling.

Customized or personalized jewelry product (after 30 days) No returns accepted.

## Endless Design Bands Warranty:

Request for an adjustment in size or refurbishing of any kind, due to normal wear and tear, we will resize and/or refinish the ring free of manufacturing charges. The only charge will be our standard shipping fee. The refinishing/resizing warranty will be voided if the ring is resized and/or tampered by anyone other than our Romans Jewelry.

Note that some diamond intensive rings cannot be sized and are excluded from the free sizing warranty.

## Endless Design Bands Return Policy:

Non-Customized Jewelry -Endless Design offers its customers a 5-day guarantee return policy at no cost for all non-customized jewelry products.

Non-customized jewelry product (after 5 days) 20% restocking fee on product only; not shipping or handling. Customized or personalized jewelry product, No returns accepted.

Romansjewelry.com  
info@romansjewelry.com  
723 Sutter St. Folsom, CA 95630  
916-351-0220  
375 Main St. Placerville, CA 95667  
530-622-3787



# ROMANS

## JEWELRY

### Romans Jewelry Free Limited Lifetime Warranty

We stand behind our products and warranty that all items will be free from manufacturing defects for the life of the products. If you believe your item has a manufacturing defect, you may bring it to us for inspection. If we determine your merchandise has a manufacturing defect, we will repair the merchandise or, if we deem appropriate, replace the item. If the item is no longer available, Romans Jewelry may, in its discretion, replace it with like-kind or issue store credit. If we determine that the damage is not caused by a manufacturing defect, then we will notify you and let you know if repair services are available at cost or otherwise.

We warrant and guarantee as long as you allow only Romans Jewelry to work on the item. To maintain your warranty coverage please visit our Folsom or Placerville stores or send in your jewelry every six months and receive a complimentary cleaning and inspection. This warranty does not cover issues that arise from normal wear and tear, including but not limited to: scratches, dents, torn chains, misshapen bands, worn out prongs, or cracked stones. Wearing your jewelry during housework, washing dishes, gardening, working out, mishandling, swimming in pools and hot tubs is considered abusive treatment therefore voids all guarantees. Jewelry that shows visible trauma voids all guarantee.

#### Free Clean & Check:

We offer unlimited free cleaning and inspection to maintain your warranty, always at your convenience and done while you wait. A cleaning and inspection every six months is required to ensure preventative maintenance is performed at the appropriate time. Also, cleaning and inspection ensures your merchandise is always presented at its best as you wear it. If it has been longer than 6 months since your last cleaning and inspection, bring your jewelry in as soon as possible. After we have cleaned and inspected your item(s), if we find any necessary repairs they will be done at customer's expense after that, we will happily reactivate your original warranty.

#### Conditions And Exclusions:

Merchandise containing cultured pearls, semi-precious stones, and wedding bands made of cobalt, titanium, rubber, leather, stainless steel, carbon fiber, ceramic, tantalum, and tungsten are not meant to last a lifetime therefore, merchandise containing these materials are not covered by our Free Limited Lifetime Warranty and are not eligible for trade-in or upgrade.

Lost or stolen pieces are also not covered by this warranty.

Maintenance, repair, sizing or other service performed by someone other than Romans Jewelry will void your warranty

Some examples of common jewelry issues that would not be considered manufacturing defects include:

1. Discoloration due to exposure to chemicals, make-up, swimming pools, hot tubs or bathing.
2. Prongs and precious metals, in general, wear over time and may require "building up" or restoration work as normal wear.
3. Bent, caught or worn out prongs(s) allowing a stone to fall out or be lost due to normal wear or other damage.
4. Lost stone or a stone has fallen out due to chipping or breaking caused by normal wear or other damage.

Transferring or selling your item to a third party voids all warranty.

We recommend insurance to insure against loss or theft. If your insurance company needs an appraisal for an item purchased from us, we will happily provide it free of charge. As a future service, we will update the appraised value set forth herein for as long as you own your jewelry based upon prevailing replacement market conditions.

# Trade in, Refund, Resizing Policy

## Free Lifetime Diamond Upgrade:

Romans Jewelry is proud to offer a free lifetime natural diamond upgrade. Loose diamond purchased from Romans Jewelry, excluding our lab created diamonds, can be exchanged for credit equivalent to the original purchase price for a new diamond that is at least fifty percent greater value. In order to be eligible, the diamond being upgraded must be accompanied with original documentation and must be in saleable condition. Upgrades are not available for colored gemstones, settings and jewelry, side diamonds or lab created diamonds. Upgrade credit does not include tax paid on the original purchase. All applicable taxes will be charged on the full retail price of the new diamond before any credit is applied. If the upgraded diamond cannot be set in your original engagement ring setting, you can exchange it for a precious metal credit as determined by Romans Jewelry. We will recycle gold or platinum jewelry and offer a credit based on current metal prices. Please call us at 916-351-0220 for more information on our diamond upgrade policy.

## Can I trade in jewelry that was not purchased at Romans Jewelry?

Gold and precious gemstones may have value on the wholesale market. Therefore, we are able to offer you a trade-in allowance or cash for your jewelry and watches based on the prevailing fair market value.

## Ring Resizing:

We offer a complimentary one time ring resizing service up to two sizes for most of our rings within one year of purchase. If more than two sizes are needed, additional charges apply, please contact Romans Jewelry for more information. Eternity bands, engraved rings and certain vintage rings might be subject to a resizing fee due to additional work required to perform a resizing. All resized rings are final sale and cannot be returned. If you resize your ring during purchase all subsequent resizing will be subject to a fee. Excluding non precious metals.

## Refund Policy:

You may return for a full refund, exchange, or receive store credit for unworn, undamaged and unaltered items, free of scratches, blemishes, or other signs of wear and tear within 14 days from the purchase date. All special orders are final and cannot be returned. This includes all custom made jewelry as well as any items that have been: engraved, resized, or altered in any other way.

## Holiday Season:

For items purchased between the dates of November 20th - December 25th the return period is extended until January 15th as long as it is unworn, undamaged and unaltered, free of scratches, blemishes, or other signs of wear and tear.

Romansjewelry.com  
info@romansjewelry.com  
723 Sutter St. Folsom, CA 95630  
916-351-0220  
375 Main St. Placerville, CA 95667  
530-622-3787